

## MAYA ALTMAN, MPP

### PROFESSIONAL EXPERIENCE

#### **Fellow, Distinguished Career Institute (DCI), Stanford University**, September 2024 – August 2025

DCI is a program for late or post-career professionals with three pillars for exploration: purpose, community, and wellness. Took classes in history (American Civil War and 19<sup>th</sup> Century, South Africa, Modern China, World War II), comparative literature, philosophy, Middle Eastern studies, political science, aging issues, public service mentoring, film, and art history.

#### **Independent Consultant**, February 2022 – September 2023

Part-time consulting for California State Department of Health Services and state association of government sponsored Medicaid managed care plans (Local Health Plans of California). Advising the State of California regarding readiness of Medicaid managed care plans to assume responsibility for new populations and programs in 2024 and providing periodic educational seminars for LHPC member health plan staff.

#### **Chief Executive Officer**, Health Plan of San Mateo (HPSM), South San Francisco, CA, June 2005 – January 2022

Led HPSM, a government sponsored Medicaid health plan serving approximately 150,000 members in San Mateo County with an annual budget of \$800 million and more than 300 employees. HPSM's programs included Medicaid; a Federal-State demonstration for Medicare- Medicaid dually eligible beneficiaries; HealthWorx, an insurance product for in home health workers and local government temporary help and part-time employees; and ACE, San Mateo County's health coverage program for indigent county residents, for which HPSM serves as the third-party administrator (TPA). During CEO tenure, implemented the following:

- CareAdvantage, a Special Needs Plan for dually eligible Medicare-Medicaid recipients.
- Community Care Settings Program to help low-income individuals living in nursing homes find housing and move back into the community (winner of a State Innovation Award).
- California Children's Services demonstration, the first Medicaid managed care program in California to serve children with severe illnesses or disabilities.
- Dental Program integrating dental and other health benefits, the first fully integrated dental program in California's Medicaid program.
- Connections to Life, a program to combat social isolation among older low-income adults.
- New Medicaid benefits, including adult day health benefit, long-term care, mild- moderate mental health services, and autism spectrum benefit.
- Programs addressing social determinants of health, such as housing instability, food insecurity, and recuperative care for unhoused individuals with substance use or mental illness disorders.

- Programs to improve nursing facility quality and sustain essential long-term care services during COVID.
- Enhanced Care Management and Community Supports, components of CalAIM, California's 2021 Medicaid reform.

In addition, appointed to the California Governor's Stakeholder Advisory Committee for the Master Plan for Aging (2019-2021); the Department of Health Care Services (DHCS) Stakeholder Advisory Committee (2017-2021); and the DHCS California Children's Services Advisory Committee (2015-2021).

**Director of Finance and Administration**, San Mateo County Health Department, San Mateo, CA, February 2001 - May 2005

Responsible for fiscal administration of a county health department with a \$181 million annual budget. Provided budget and financial leadership for department's divisions, including Public Health, Family Health, Environmental Health, Mental Health, Emergency Medical Services, Correctional Health, and Aging and Adult Services. Prior to early 2002, when a separate department was created for San Mateo Medical Center, also had overall responsibility for San Mateo County's public hospital and clinic system's budget and financial operations. Helped lead establishment of Healthy Kids, insurance coverage for low-income children ineligible for Medicaid or CHIP.

**Deputy Director**, San Mateo County Health Department, San Mateo, CA, February 1999 - February 2001

Directed central administrative and analytic functions for department. Duties included legislative analysis, special projects, and supervising administrative and analytic staff. Supervised grant-writing activities and projects to help develop a new community health center in East Palo Alto and secure more than \$22 million annual funding for hospital clinics under the Federally Qualified Health Center Program. Led efforts to improve Medi-Cal and Healthy Families outreach and enrollment.

**Assistant to the Director and Senior Health Planner**, San Mateo County Health Department, San Mateo, CA, June 1994 - February 1999

Responsible for preparing wide variety of policy, program, fiscal and administrative analyses for health care and hospital services. Provided analytical and administrative support to the Director of Health Department. Sample project management responsibilities included pharmacy and lab improvement initiatives, and agency-wide information services strategic planning.

**Hospital Program Analyst**, Office of the County Executive, Santa Clara County, San Jose, CA, 1989-1994

Responsible for analyzing and preparing recommendations for the County Executive for \$300 million hospital and clinic annual budget. Directed major alternatives study analyzing the need for a new \$175 million hospital in Santa Clara County.

**Project Director and Consultant**, Berkeley Planning Associates, Berkeley, CA, 1985-1989

Project Director and analyst for federal, state, and local studies to develop and evaluate health, human services, and economic development programs. Managed projects to evaluate services for people with disabilities, developed consumer information about long-term care insurance, recommended policies for expanding state and local childcare programs, and contributed to evaluation of Social Health Maintenance Organizations.

**Staff Aide**, New York State Assembly Task Force on Women's Issues, Albany, NY, 1982-1983

Directed program development and research. Wrote reports on problems facing older women, pay equity, and the impact of federal policies on women in New York State. Developed and coordinated legislative hearings.

**Assistant Director for Research**, Special Project, Center for Community Change, Washington, D.C., 1981

Analyzed research data on 40 local Community Development Block Grant (CDBG) programs. Wrote and edited research reports on the CDBG program.

## **EDUCATION**

**Graduate School of Public Policy, University of California**, Berkeley, Master of Public Policy

**Bryn Mawr College**, Bryn Mawr, Pennsylvania, B.A. Political Science, Graduated Cum Laude

## **ADDITIONAL INFORMATION**

Member, Stakeholder Advisory Committee, Governor's Master Plan for Aging (former)

Delegate, International Health Academy. Participated in health care study trips to Germany, Cuba, and Sweden.

Member, Stakeholder Advisory Committee, California Department of Health Care Services (former)

Founding Member, Dual Eligible Coalition, a national campaign to develop health and social services alternatives for Medicaid-Medicare beneficiaries. Bipartisan federal legislation based on Coalition proposal introduced by two U.S. Senators in 2022.

Member, Board of Directors, On Lok, Inc., a Program of All-inclusive Care for the Elderly (PACE) serving Medicare and Medi-Cal beneficiaries in San Francisco, Santa Clara, and Alameda counties (current)

President, Board of Directors, Homebridge, a San Francisco non-profit agency serving Medicaid members who require at-home personal care services (current)

Association of Community Affiliated Health Plans - Served as Chair of Medicare and Managed Long-Term Services and Support Committee and Executive Committee Member (former)

California Association of Health Plans – Served as Vice Chair, Chair of Finance Committee, and Executive Committee Member (former)

Local Health Plans of California – Served as Chair and Vice Chair (former)

Fellow, National Association of Public Hospitals & Health Systems (now known as America's Essential Hospitals)

Co-Authored How Do I Pay for My Long-Term Health Care, with Stuart Hanson and Sherry Almand (Berkeley Planning Associates, 1988).